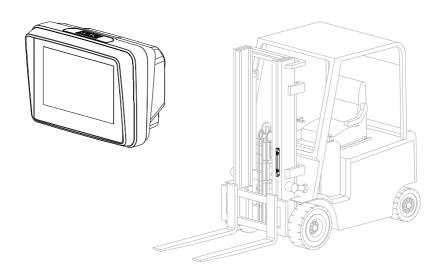


# INSTALLATION MANUAL RCS Hy-Q-52



Rev. 20210614

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## 1. Introduction

This manual describes the installation of the RCS Hy-Q-52. Read this manual carefully. The installer must be informed of the contents of this manual. Follow the contents of the manual precisely. Always do things in the correct order. This manual should be kept in a dry and safe place. In case of damage or loss the user may request a new copy of the manual from RAVAS.

# 2. Warning & Safety measures

When installing the RCS HY-Q-52, please carefully observe the instructions and guidelines contained in this manual. Always perform each step in sequence. If any of the instructions are not clear, please contact RAVAS.



- The installation of the RCS Hy-Q-52 should only be performed by an acknowledged electro and hydraulic technical installer.
- Possible failures to the equipment must be communicated to your installer.
- The equipment should be checked annually by your installer.
- Always follow the safety measures concerning the forklift or stacker truck accurately.



Should you have any further questions after reading this manual then you can contact us at:

**RAVAS Europe B.V.** Phone: +31 (0)418-515220 Toepadweg 7 Fax: +31 (0)418-515320 Postbus 2023 Internet: www.ravas.com 5300 CA Zaltbommel Fmail: info@ravas.com Nederland Changes reserved

## 3. Before the installation

Before you start the installation, check the following points on the forklift truck:

#### 3.1 Capacity of the forklift truck

The RCS Hy-Q-52 can be installed on forklift trucks with a capacity of maximum 99 ton.

## 3.2 Maximum pressure in the hydraulic system

The RCS Hy-Q-52 will operate optimally at an oil pressure up to 350 bar.

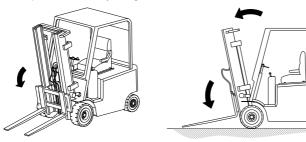
#### 3.3 Battery voltage of the forklift truck

The most common voltages for forklift trucks are 12, 24, 48 and 80 VDC. The RCS Hy-Q-52 operates on 12 Vdc and always has a DC-DC power converter built in, which allows 9-100 V DC input.

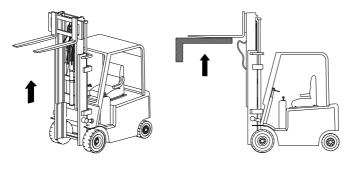
## 3.4 Making the hydraulic system pressure free

Before installation of the RCS Hy-Q-52 the hydraulic system of the forklift truck must be pressure free. There are two ways to do this:

Option 1: Place the forks on the ground in their lowest position and make the hydraulic system pressure free, by tilting the mast forwards. Be sure the chain is slack!



Option 2: Lift the forks and position them on top of a supporting surface. Make the hydraulic system pressure free, by lowering the lifting cylinder into its lowest position. Be sure the chain is slack!

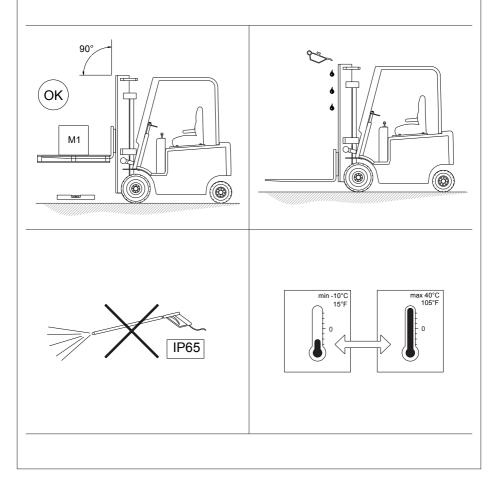


# 3.5 The condition of mechanical components of the forklift truck

Find a suitable position for the indicator:

After installation of the RCS Hy-Q-52 system on the forklift truck, the weighing system is part of the truck. In particular the mechanical parts of the forklift truck, such as the mast, mast roles and bearings, will influence the accuracy of the weightings. For this reason it is important that these components are in good condition:

- no local wear in the mast of the forklift truck
- clean the system
- good lubrication of the mast and chains
- regular maintenance so that the condition of the system is constant
- · when lifting and lowering the forks no whistling and cracking sounds from the mast



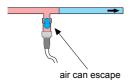
## 4. Installation

#### 4.1 Hydraulics: Installing the T-piece

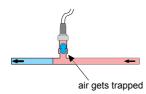
We recommend that the installation of the sensor in the hydraulic system of the forklift is performed by an authorized lift truck dealer.

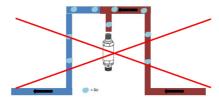
- Ensure that there is no pressure on the main cylinder line.
- The sensor is mounted with a T-piece in the high-pressure hose, between the valves and the main lifting cylinder.
- The connection on the sensor is G¼" BSP male.
- Protect the cable from moving, sharp or warm parts with the supplied protective cover.
- Mount the T-piece so that the sensor and the cable connection are pointing downwards.
   This will prevent air getting into the sensor.





# **WRONG**

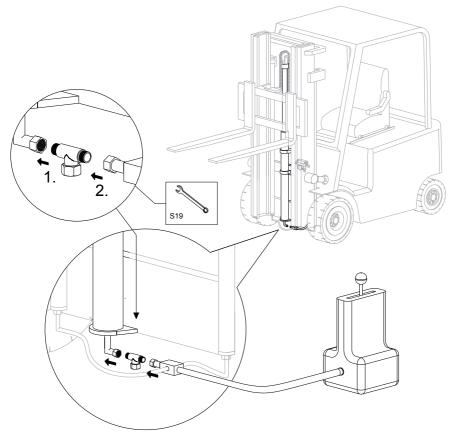




#### Choose a place where you can mount the sensor:

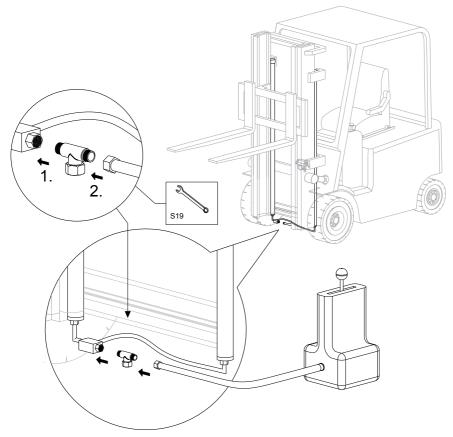
- Mount the sensor in the pressure hose that steers the main lifting cylinder. In most cases
  there is one cylinder which moves the carriage plate. The sensor is mounted as close to
  the cylinder as possible.
- If the pressure hose splits to multiple cylinders, the sensor has to be mounted before the split.
- Do not mount the sensor too close to the engine. Large differences in temperature can influence the accuracy of the system.
- If the truck is used intensively, a piece of pipe or hose of ± 50 cm can be mounted between the sensor and the T-piece. The sensor is sensitive to temperature differences.
   If the moving oil becomes warm, the standing oil in this pipe or hose will remain cool and the sensor will not be effected by temperature differences.
- Place the sensor close to the cylinder. There is often more room there and it is easier to reach.
- Choose, if possible, a place to mount the sensor where there are the least steering and safety valves between the sensor and the cylinder.

# Type A: 1 central cylinder



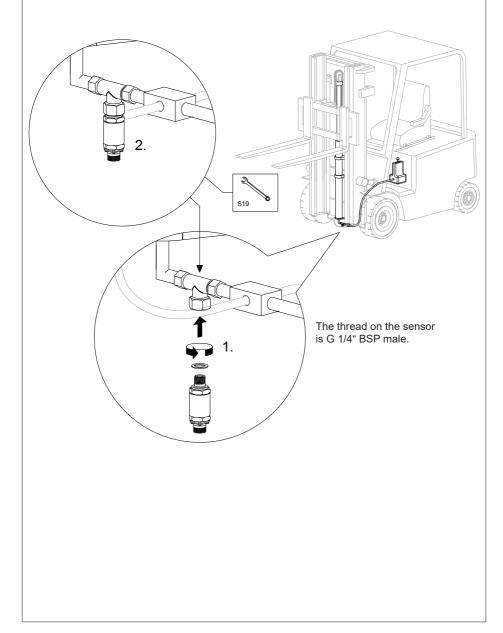
Mount the T-piece into the delivery line of the truck near the cylinder for the diversion of the pressure to the RCS Hy-Q-52.

Type B: 2 cylinders on both sides



Mount the T-piece into the delivery line of the truck near the cylinder for the diversion of the pressure to the RCS Hy-Q-52.

# 4.2 Hydraulics: Mounting the oil pressure sensor

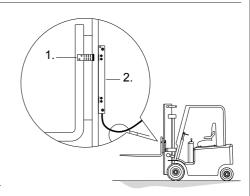


#### 4.3 Mechanics: Installing the position switch holder

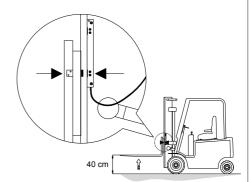
The position switch holder and magnet contain the following parts:

- 1. 1 magnet, to be installed on the carriage plate (moving part)
- 2. 1 profile with 2 reed switches inside, to be installed on the mast (fixed part)

The distance between the magnet and the switches should be in the range of 5-20mm.



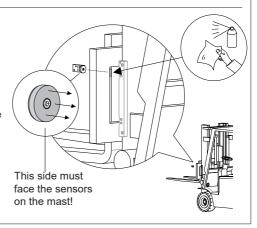
The magnet and lowest switch should face each other when the forks are about 40cm from the ground.



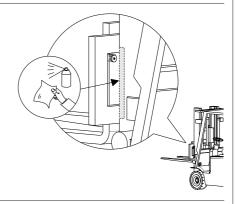
Place the magnet at a location that is free from obstacles all the way up and down the mast

Degrease the area on the carriage plate where the magnet will be mounted.

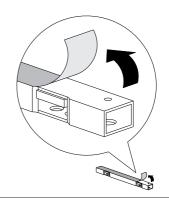
The magnet holder can be installed on the carriage plate with the self-adhesive tape or bolts.



Degrease the mast were the switches will be placed.

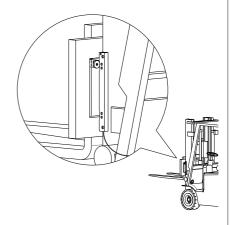


The holder with switches inside can be mounted on the mast with self-adhesive tape or bolts.

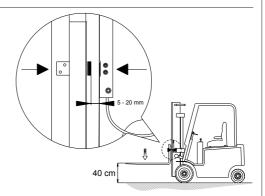


Mount the holder with switches on the outside of the mast.

Note: The cable outlet must be positioned downwards.

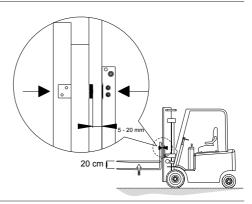


Align the lowest switch of the holder with the magnet; there should be 5-20mm clearance in between.



Lift the forks 20 cm, so the magnet is positioned in front of the upper switch.

Align the top switch with the magnet; there should be 5-20mm clearance in between and fix the holder

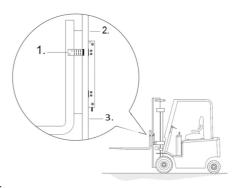


# 4.3.a Mechanics: placing stickers to mark the reference height - optional

Three yellow triangular stickers are supplied with this kit. Two of these stickers are placed on the mast and one on the carriage plate. The arrow stickers are used to mark the reference height.

#### Note:

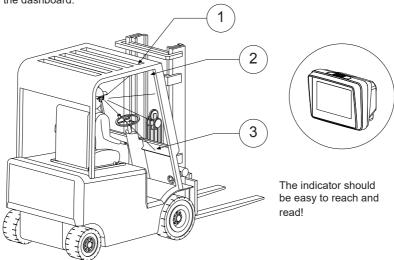
- Make sure the driver can see all three stickers;
- The sticker on the carriage plate must be placed in the proximity of the magnet (1);
- The top sticker on the mast must be placed 10cm above the beam with the switches (2);
- The bottom sticker must be placed 10cm below the beam with the switches (3).



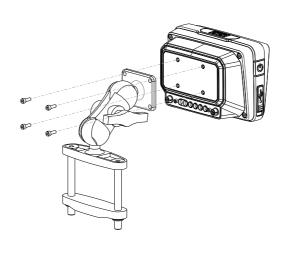
# 4.4 Mechanics: Installing the indicator

Position of the indicator:

- 1. at the cabin's roof.
- 2. on the right side of the cabin, mounted onto a side-rail.
- 3. on the dashboard.



# Installing the indicator



# 4.5 Electronics: Mounting the cables

Two cables should be mounted:

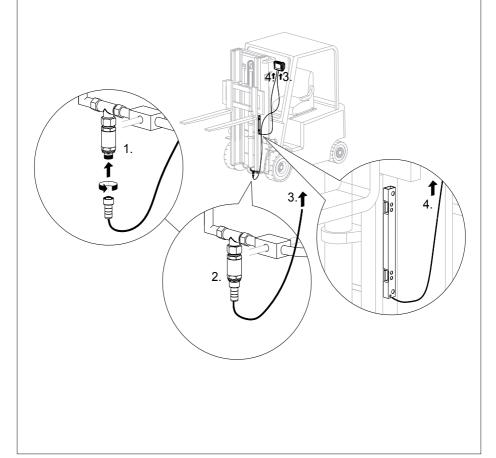
- · cable for the oil pressure sensor
- · cable for the position switches

Keep the cable out of sight as much as possible, this keeps the system tidy and it minimizes the possibility of damage to the cable.

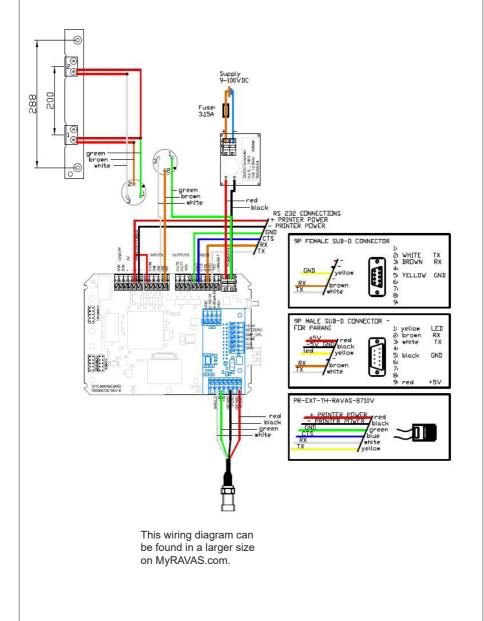
It may be necessary to thread the cable through small openings, openings through which the 18mm connector does not fit. In that case disconnect the cable at the indicator.

The system is supplied with a protective cover for the cable. This can be used when:

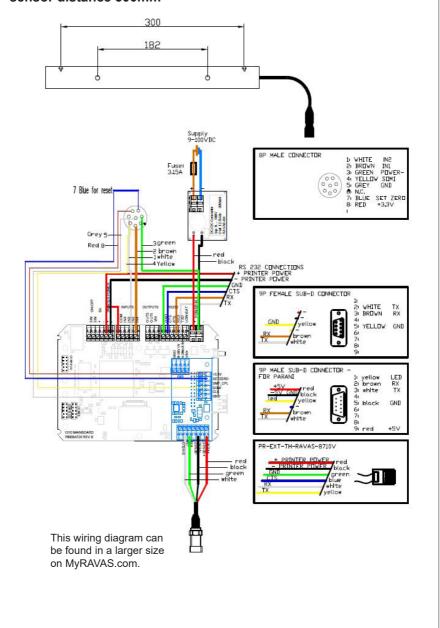
- the cable is near parts of the lift truck that become hot;
- the cable is mounted near moving parts.



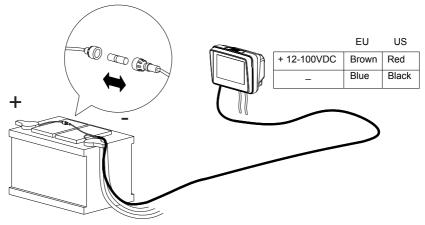
# 4.6 Electronics: Wiring diagram aluminium position switch holder with sensor distance 200mm



# 4.6 Electronics: Wiring diagram speed and level switch holder with sensor distance 300mm



# 4.7 Electronics: Connecting the power supply cable

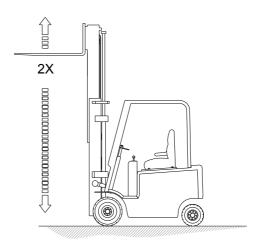


Arrange power supply from the truck

The standard RCS Hy-Q-52 indicator is equipped with an internal 12-100VDC power regulator so can be connected to a 12 to 100VDC power supply only.

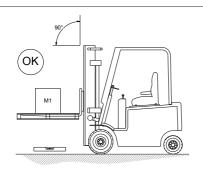
# 4.8 Remove any air from the hydraulic system

Bring the forks to maximum height twice to remove any remaining air from the hydraulic system.

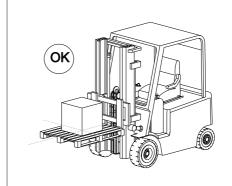


# 5. Calibration

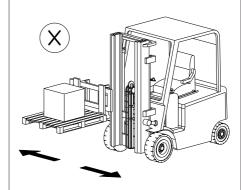
# 5.1 Preparing for calibration

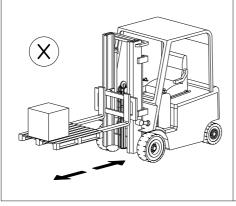


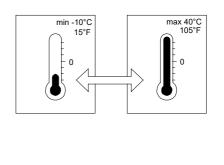
Recommended calibration weight: M1 = +/- 2/3 of the truck's lifting capacity EXAMPLE : 2.2t truck => M1 = 1500 kg



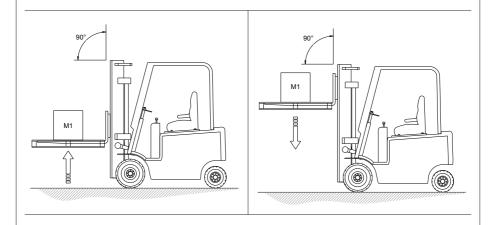








# 5.2 Bringing the forklift truck to operating temperature



# 5.3 Operating key functions of indicator





# 5.4 Display Functions

kg Display shows weight in kilograms
Ib Display shows weight in pounds
NET Display shows net weight
TARE Display shows tare weight

M Display shows subtotal memory active

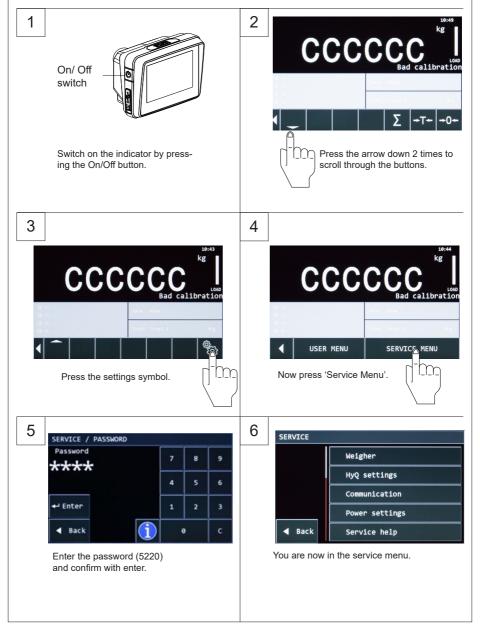
Too fast Move forks slower Too slow Move forks faster

Try constant speed Operate the forks with a more constant speed

**Zero out of range** Make sure the truck is unloaded while setting a new zero

Out of level Make sure the mast is vertical Bad calibration no calibration has been done

# 5.5 Start calibration procedure: first go into the service menu



# 5.6 Set the scale capacity

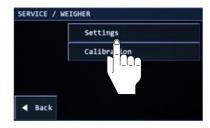
It is important to set the scale capacity according to your forklift truck's capacity because some other parameters like zero tracking and display unit will change accordingly.

1



Select 'Weigher' in the service menu.

2



Select 'Settings'.

3



Select 'Scale capacity'.

4



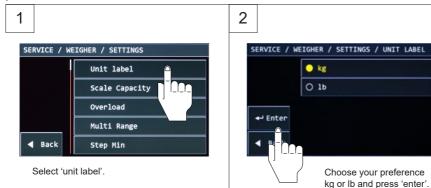
Select the correct scale capacity (as shown on the indicator's machine sticker) and confirm with enter.

#### Truck capacity.

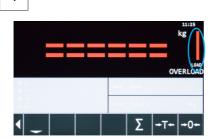
<1.000 kg	select 1.000
1.001-2.500 kg	select 2.500
2.501-5.000kg	select 5.000
5.001-10.000kg	select 10.000
10.001-20.000kg	select 20.000
20.001-50.000kg	select 50.000
50.001-100.000kg	select 100.000

# 5.7 Change unit label

**Note:** The calibration value does not change accordingly. For lb to be displayed you need to perform a new calibration.



#### 5.8 Set the overload value



The overload setting determines when the load bar in the display shows overload.

2



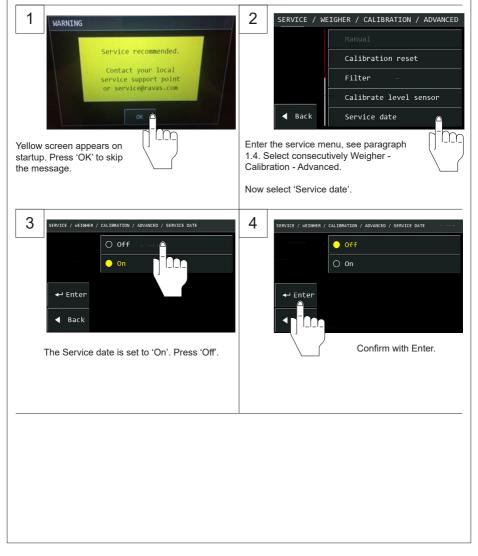
Go to 'weigher / settings' and select overload. Enter your truck's capacity here. You can find it on the trucks load diagram.

**Note:** If the option 'overload buzzer' is included in the system, this setting is also the set point for the buzzer.



# 5.9 Setting the service date

In the very rare situation that the indicator is not used for more than a year or if the calibration is done with the wrong time and date, you might get a yellow display on the indicator and the message that service is recommended. However, under these circumstances service is not needed. To restore or to avoid this message you need to switch the service date off.



# 5.10 Go into the calibration menu and perform a zero calibration



Go to 'service menu / weigher' and select calibration.

SERVICE / WEIGHER / CALIBRATION

Cal: Zero Cal: Weight

Cal: Advanced

Calibrate as suggested by the yellow hand. Start with 'Cal: Zero'.

If a calibration is already done (a green tick in front of a Cal point indicates this) and you wish to remove that, press 'Advanced', and select 'Calibration reset' Confirm by pressing 'OK'.

Settings

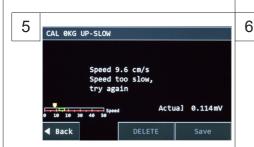


ZERO CALIBRATION – SLOW: Place empty forks in lowest position and press the key that is suggested by the hand.



Lift the forks with constant speed until the yellow arrow up disappears.

Try to approach a speed of 15 cm/s. 12.5cm/s-17.5cm/s is acceptable \* (\*see note on next page)



The indicator will show the speed and sensor signal. - If speed was to fast or too slow, lower the forks and try again, no buttons have to be operated.

- If speed was OK, press 'Save'.



The first point is saved and the yellow 'Down slow' and the hand suggest which point to do next.

\* NOTE: Plus or minus 2.5cm/s is acceptable.

If this is technically impossible with the truck, then change the parameters for minimum speed and maximum speed first. You can do this via the 'settings' button.

8

After this you have to do the calibration points that are already done again.







Lower the forks with +/- 15 cm/s.



If the speed was within the green range, press 'Save'.





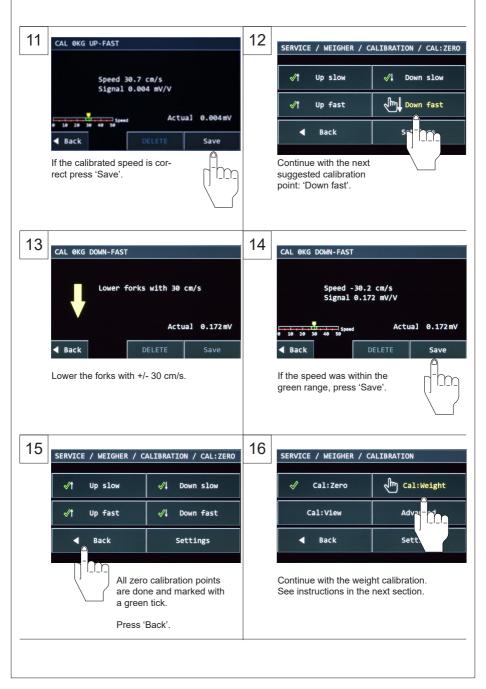
Lift forks with 30 cm/s

Actual 0.114mV

Back

DELETE Save

Lift the forks with +/- 30 cm/s.



# 5.11 Execute weight calibration: slow & fast speed



Select 'Cal:weight'.



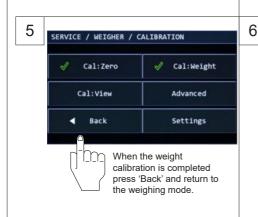
Enter the weight of the load you are going to use to calibrate and confirm with 'Enter'.



Pick up the load before you start the calibration. Select 'Up slow'.



Repeat steps 4 t/m 16 of the zero calibration instructions.

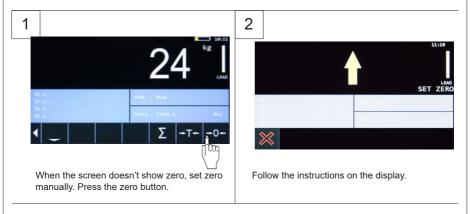




Before testing the weighing function, check the zero point first.

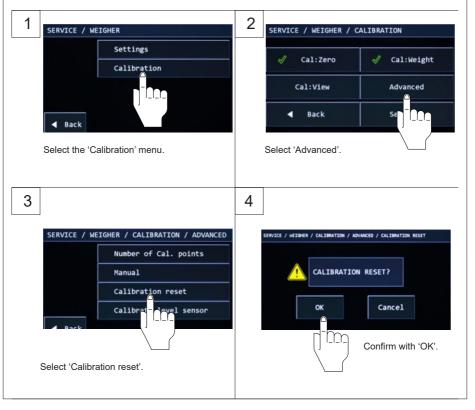
After the calibration it sometimes doesn't show zero.

#### 5.12 Set zero



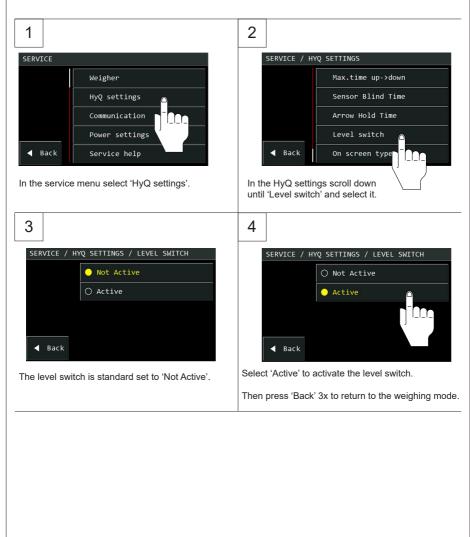
# 5.13 Delete a calibration point

Only do this if you wish to re-calibrate.



#### 5.14 Level switch

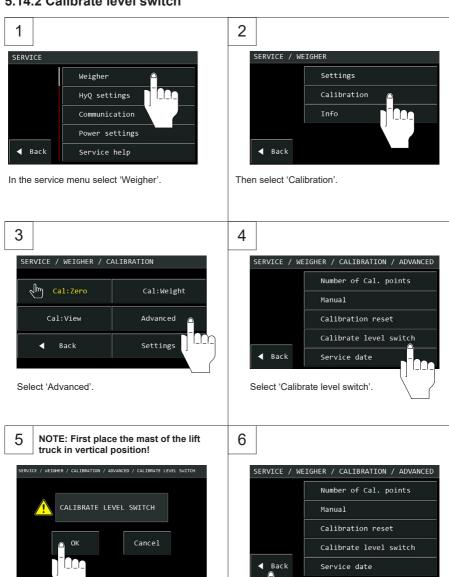
## 5.14.1 Activate level switch



#### 5.14.2 Calibrate level switch

Press 'OK'.

The vertical 'level' (position) is being saved.



Press 'Back' 4x to return to the weighing mode.

# 6. Parameter settings

6.1 Remarks
Go into the parameter settings via the Service menu, as described in Chapter 5.5, steps 1-7.
For the list with parameter settings see the next pages.
Before using the RCS Hy-Q-52 indicator, ensure that the parameters have been set correctly.

6.2 Parameter settings

Sub menus					
			Description	Settings	Default
1					
V Set Time/Date					
Z Time			Set time	24:24:24	
N Date			Set date	31-12-1999	
≥ Display zettings					
V. Briefithess			Adjust display brightnes	67309	100%
7			Switch names cause mode on loff	0/80	
N Keys visible			Switch on/off key functions on the display in weighing mode	out/on	u0
N Language			Adjust user language	English/German/French/Dutch	English
N Decimal point	oint		Select Decenimal Point	7	
V Date formes	**		Set date/ time notation	EU/ US	n3
V Button Functions					
7					
				and a seal money sold	1774
	FUNCTION	E		Frint, Add, Send, Alibi	FIRE
	N Location			None/ Row1-3/ Button 1/6	None
N Send Wife					
	N Function			Print/ Add/ Send/ Alibi	Send
	Tocation R	s		None/ Row1-3/ Button 1/6	None
No.					
	3			Single and record soft	1
	OBUIL T			Print, Add, Send, Alibi	Agg to tota
_	No Control	5		None/ Row1-3/ Button 1/6	Row1/Button 4
Z Tare					
	Function	s			
				Noon Bourt 3/ Batton 1/6	Pount/Bishon =
				of the same of the same for the same	The state of the s
N Zero					
	V Function	s			
	N Location	ac ac		None/ Row1-3/ Button 1/6	Row1/Button 6
Weighing mode      ✓					
M easy / scourate	unste		Change weighing mode (sets meassurements accuracy)	Easy/Accurate	Easy
's Service help					
M Check calibration	bration (read only)		Only to view the calibration values (for service purposes)		
7			Control of the contro		
SOI JUAN TO			kritor and overload logging database		
Sndad K			Screen on whitch zensor inputs can be checked		
ervice menu (Secured with password) (5220)					
≥ Weigher					
≥ Settings (	N Settings (HyQ Scale Type)				
	N Unit label		Select scale unit	kg/ lb	ke
	M Scale Capacity	(Custom& preset onder 1 parameter)	Set scale capacity (automatically sets other scale parameters)	Custom/1000/2500/5000/10000/2000/50000/100000	
	N Overload		Set maximum capacity of truck (-> sets overload bar)	1-100000 kg	2500 kg
	Multi Range	(was multi range)	Set divisions	0-5000-	0.
	Stepmin		Set low graduation step	1/2/5/10/20/50/100/200/500/1000	2
	7		Car high and union stan	0001/005/002/001/05/02/10/1/5/2/1	
				200000	7000
	HOUSE SELECTION OF THE SECTION OF TH	Tion.	Set percentage of sero correction	01003	806
	Auto sero range		set range for automatic zero correction	Swoods	Sxor
	Suissaudic oue?		Set zero suppressing	0-100 e	16
	N Ribble Analyze		Setpoint for 'try constant speed' warning	0-100%	2%
	Nibble minimum		Setpoint for 'try constant speed' warning	0,000-1,000mV	0,100mV
	≥ Gravity Original		Gravitation value of position at calibration	9,000-10,000 m/s2	9,812 m/s2
	Security Final		Company of the Standard Company		

Minimum Speed  Missionum Speed  Missionum Speed  Visionum Speed		Z Cal: Zero	Sow Up	Calibrate zero Calibrate zero, forts direction zlow up Calibrate zero, forts direction zlow down		
Service   Serv		7	Fast Up	Calibrate zero, forks direction fast up		
Servings   Servings		7	Fast Down	Calibrate zero, forks direction fast down		
Serving   Serv		7				
Calibrate Span   Calibrate Span   Calibrate Span   Calibrate span, fortor direction show up   Soon Up   Soon Up   Calibrate span, fortor direction show up   Soon Up   Soon Up   Calibrate span, fortor direction fast down			Maximum Social		1:100	
Cappoint				Calibrate Soan		
Service   Serv			Cal point 1			
Services				Calibrate span, forks direction slow up		
Servings   Servings			N Slow Down	Calibrate span, forks direction slow down		
Servings   Minimum Speed   California of C			N Fast Up	Calibrate span, forks direction fast up		
Settings   Settings			Y Fast Down	Calibrate span, forks direction fast down		
Minimum Speed   Value of Call Points   Value calibration reference weight   Value calibration reference weight   Value calibration reference weight   Value calibration points   Value calibration   Value		7				
Making the collishing of the country of the count			Minimum Speed		1-100	
Section   Management   Memory   Memor			Maximum Speed		1-100	
Section			N Reference weight	Change the calibrations reference weight		
Manual Distance   Name of Cal Points   New calibration points		V Cal: View				
Number of Californius   Number of Californius   See number of Californius points		Advanced		View calibration points		
Microsoft			Number of Cal. Points	Set number of calibration points	1/2/3/4	
Section   Sect		7	Manual	Manually adjust calibration points		
School Distance   School Distance   Maintenan Speed   See distance between need switches		7	Calibration reset	Reset all calibration points and settings to factory defaults	OK/ Cancel	
Security   Security		7	Calibrate level sensor	Perform a new level sensor neutral position calibration	OK/ Cancel	
Minimum Speed   Section District						
Maintimum Speed anitotics   See distance between need anitotics			Minimum Speed		1-100	
Secure Distance   Sec distance bennear need shallones   Sec distance   Sec distance   Sec national need for correct neighbig (blue screen)		7	Maximum Speed		1-100	
Second Distance   Second Dis	20					
Speed Calibration   Administration   A	≥ Sensor Distance			Set distance between reed switches	50-1000 mm	
Minimum Speed   Steminimum speed for correct weighing (blue acreer)	N Speed Calibration			Activate speed calibration	O#/0n	
Makinism Speed   Se maintum speed for correct weighing (blue screen)	Minimum Speed			Set minimum speed for correct weighing (blue screen)	1-100 cm/s	
Early Exposition   Security mode	Maximum Speed			Set maximum speed for correct weighing (blue screen)	1-100 cm/s	
Weighing direction         Set direction of measurement, early mode needs to be active to use this.           Max time Up > Down         Max time Up > Down           Max time Up > Down         Interest to the contract of the pacified of the pacifie	Y Easy Bandwith			Set optional bandwidth for easy mode	1-20 cm/s	
Max time Up > Down         Max time Up > Down         Max time Up > Down           Years Since Time         Time that the traver of legal report of one must sector are being growed           Years Formor         I ment that the time that the parties are sector are being growed           Years Formor         I tere Formor           Years Formor         Set the correction sector mode           Years Formor         Set the correction propriet of preferred           Years Formor         Set the correction of angle           Years Formor         Set the correction propriet of preferred           Years Formor         All the formor           Years Formor         All	Weighing direction			Set direction of measurement, easy mode needs to be active to use this.	Up/Down/Up or down/Up and down	
Second Blind Time   Time that multiple lipotate of one must second are being growed   Time that the "time that time the "time that time that time the "time that time that tim	Max. time Up → Down			Max time between Up and Down Weighing	0-50 s	
M Acroes Mode Time         Time that the 'arrow up' leady that's gribe apper zerour           M Increed Section         Set the connection sensor mode           M Connected on Section of angle         Set the connection sensor mode           M Connected on Section of angle         Set the connection sensor mode           M Connected on Section of angle         Set the connection sensor mode           M Connected on Section of angle         Set the connection sensor mode           M Connected on Section of angle of a section of a sect	V Sensor Blind Time			Time that multiple inputs of one mast sensor are being ignored	0.0-5.0 s	
Level Jensor   Jense Function   Set the correction across mode	≥ Arrow Hold Time			Time that the 'arrow up' keeps flashing after passing the upper sensor	0.0-5.0 z	
Valente function   Set the correction centros mode						
Y   On screen type place   Set the available of target		V Level Function		Set the correction sensor mode	Off/ Switch/ Correction	
Y On screen type place     Enter a on screen type place if preferred       Y Printer setting:     Y Innerfeed       Y Header     Add header to print out       Y Header     Add header to print out		✓ Switch off angle		Set the switch off angle	0-10*	
N Primer settings         adjust line feet after print out           N Line-feet         Adol header print out           A feeter         Adol header to print out	✓ On screen type plate			Enter a on screen type plate if preferred		
V Une-feed adjust line feet after print out  Neede Add header to print out						
Add header to print out		N Line-feed		adjust line feet after print out	0-100	
		N Header		Add header to print out		
	_					

	≥ Protocol			Set the operation protocol	26	2
	of Info			View BT status		
N RS232 on-board						
	≥ Protocol			Set the operation protocol	None/ PC/ Printer	Printer
	N Stopbits			Set number of stopbits	1/2	1
	N Databits			Set number of databits	2/8	60
	N Parity			Set parity	None/ Odd/ Even/ Mark/ Space	None
	N Baudrate			Set bautrate	1200/2400/4800/9600/19200/38400/57600/115200	0096
≥ USB on-board						
	N					
N COM 10						
	Manware N			Select the installed handware	None/ WiFi board	None
	Nort settings					
		Protocol     Protocol		Set the operation protocol	None/ ASCII/ Printer/ RDC	None
		1	N Scale id	Scale id which the indicator is known by in the RDC software	automatically according to Xpico board sn.	XXX
		7	Mode Ack/Nack		off/ on	uo
		Stopbits		Set number of stopbits	1/2	1
		M Databits		Set number of databits	2/8	600
		Y Parity		Set parity	None/Odd/Even/Mark/Space	None
	_	Bandrate		stephen 3	1200/2400/4800/9600/19200/38400/52600/115200	0690
OC WOOD						
	Harware			Select the install led handware	None/ Wife board	None
	N Port settings					
		Protocol		Set the operation protocol	None/ ASCII/ Printer/ RDC	None
		_	is also	Scale id which the indicator is known by in the RDC coffuses	automatically according to Xnico hoard on	
					and the second s	
			Mode Ack/Nack		off/ on	uo
		¥ Stopbits		Set number of stopbits	1/2	
		M Databits		Set number of databits	7/8	69
		Y Parity		Set parity	None/Odd/Even/Mark/Space	None
	,	M Baudrate		Set bautrate	1200/2400/4800/9600/19200/38400/57600/115200	0096
V Power settings						
N Power save mode						
	N Dim timer			Timer for screen dim function	0-3600 s	9
	≥ Sleep timer			Timer for indicator in sleep mode	0-3600 s	300
	✓ Deep sleep times			Timer to set indicator in most energy efficient mode	0-1440 h	8
N Power supply				Set the power supply source	Truck supply/ Li-ion14,8V/ 12V/ 24V/ Custom	Truck supply
Y Service help						
V Check calibration points (read only)	points (read only)			Only to view the calibration values (for service purposes)		
N Alibi				View albi NR		
Y Event log				Error and overload logging database		
N Debug mode				Screen on whitch sensor inputs can be checked		
N Reset						
Neset settings				Rest only the settings, calibration is kept in touch (not scale type software)	22	
					(c)	
N Reset Calibration				Reset only the calibration, settings are kept in touch		
Confe trans and in con-				4	10000	

# 7. RDC - data transfer using WiFi to PC/server using RAVAS RDC software

In 'SERVICE' / 'COMMUNICATION' / 'COM10 'Select 'RDC'

Mode ACK / NACK >>> should be 'ON'

Scale id >>> here you can enter a 3 digit PIN code

This PIN code is used as scale ID and will be used in the CSV file to determine which indicator has sent the data – please make sure you use a unique number The RDC software will list this number and at the PC you can enter an alias for this scale nr. (for example: 'Forklift 24').

Note: make sure that your Xpico settings are correct!

In 'Tunnel settings' you need to enter the static IP address of the server and use port number 5555 – see also the Xpico240 or XpicoWi-Fi manual.